

Privacy Policy

Afri undertakes to perform its responsibilities under the legislation in accordance with the stated Data Protection principles outlined in the Data Protection Act 1988 and the Data Protection (Amendment) Act 2003.

About Us

The Afri website is owned and operated by Afri, a registered charity operating in Ireland, Charity Registration No. 20017262 and CHY no. 7627.

Afri takes the issue of your online privacy seriously. If you have any questions concerning our privacy policy that are not addressed here, please contact as below:

by post or in person

Joe Murray, Coordinator,
Afri
134 Phibsborough Road,
Phibsborough,
Dublin 7

(Note: After 15th October 2018 Afri's address: 8 New Cabra Road, Phibsborough, Dublin 7)

telephone

01 882 7563

If we can't answer your call do leave a message and we will get back to you as soon as we can.

email

admin@afri.ie or joe@afri.ie

Information collected

We collect information from you when you enter your details while donating to Afri via our redirected secure server service provided by I-Donate. When making a donation on our site, as appropriate, you will be asked to enter your name, address, telephone number and email address, in the first instance. Afri asks for your information so that we can uniquely identify you as the source of donations made to us. We use your contact details to e-mail or write to you to express our thanks for your support in the work that we do and do not retain this data other than for the purposes of thanking you or for recording your donation for tax purposes.

If you sign up to our mailing list (or attend an Afri event that requires registration) we will add your details to our emailing and mailing list. This personal data provided is stored on our secure computerised database to enable us to keep you updated and informed about our work. We may communicate with you in the future by mail, email and telephone. You can opt out of this at any time by emailing or writing to Afri directly and asking for your name to be removed from our database (see contact details below).

Any information you provide in our comments/suggestion box will be treated in an anonymous manner and will be used to improve our website and our services.

In the second instance of the donation process you will be asked to submit your credit/debit card details onto our secure redirected server system as provided by I-Donate. Those details are then transmitted via Secure Socket Layer (SSL) technology and are encrypted into our Payment gateway provider's database (I-Donate). Your credit/debit card details are never seen or held by Afri when you make an online donation. To find out more about I-Donate's data collection, visit their website: <https://www.idonate.ie/idonate-terms-conditions/?purl=terms-and-condition>

Information Usage

The information we collect from you during the online donation process, may be used in one of the following ways:

- *To improve our website and our services:* we continually strive to improve our website and also our services. This is based upon the information and feedback we receive from you in the comments/suggestions box in our donation area or through direct emails.
- *To process transactions/donations:* the information you supply to us during the donation process, whether public or private, will not be sold, exchanged, transferred, or given to any other third party for any reason whatsoever, without your consent, other than for the express purpose of delivering the purchased product or service requested or to send you periodic emails/newsletters regarding Afri's work. The latter, as outlined above, is only sent on once you have ticked the box giving your consent to this service. Afri will not send you emails/newsletters at any time unless you have opted in to receive them or have signed up for same at an Afri event. Please note that by registering to receive emails/newsletters from Afri, you are agreeing to the practices detailed herein. This policy may change from time to time and you are deemed to have accepted the current version of this policy each time you use Afri.

If at any time you would like to unsubscribe from receiving future emails/newsletters, please contact us directly and we will remove you from our database.

Information Protection

Your credit/debit card details are never seen or held by Afri when used to make an online transaction – they are securely processed by I-Donate. Personal information (such as name, address, telephone number, email address) is protected on a computerised system to ensure that the risk of loss, misuse, unauthorised access or disclosure, alteration or destruction of this information is minimised.

Afri takes privacy and information security of its donors very seriously. Afri will not sell or rent your personally identifiable information to anyone.

We will never sell or trade your personal data or disclose your personal information to any third party unless we believe that disclosure is necessary:

- To conform to legal requirements
- To protect our rights
- To protect the safety of members of the public or those attending Afri events

Cookies

Our website uses cookies - information that is sent by Afri to your computer when you log onto our website. We use the information collected to help process donations and compile aggregate data about site traffic and site interaction so that we can offer better site experiences and service for the future. It helps us understand more about how our website is used by our supporters and how we could improve the website to better suit your needs. If preferred, you can choose to have your computer warn you each time a cookie is being sent, or you can choose to turn off all cookies via your browser settings. However, as with the majority of websites, if you disable your cookies some functions of Afri's website services may not function properly or, in some cases, at all.

Information Usage by Third Parties

We do not sell, trade, rent or transfer your personal information to outside parties. This does not include trusted third parties who assist us in operating our donation system. I-Donate is a trusted third party who has a secure server. All supplied sensitive/credit information is transmitted via Secure Socket Layer (SSL) technology and then encrypted into I-Donate's Payment gateway providers database only to be accessible by those authorized with special access rights to such systems, and are required to keep the information confidential. We may use your information when we believe release is appropriate to comply with the law, enforce our site policies, or protect our or others' rights, property, or safety.

Information Removal

All donors who ask to be sent periodic emails/newsletters from Afri may opt out of this by contacting Afri directly in writing and requesting to be removed from the mailing list. You have the right to be given a copy of information held by us about you. We will provide the requested information to you within 40 calendar days of the receipt of a valid request in writing. You have the right to access your data and to have any inaccuracies in the details we hold corrected. You also have the right to have the information erased if we do not have a legitimate reason for retaining same. We will accede to any such valid requests within 40 calendar days of the receipt of a valid request in writing. We reserve the right to request you to provide additional information in order to enable us to identify your personal data and/or to verify your identity. Please send all requests in writing to Afri, 134 Phibsborough Road, Dublin 7, Ireland or by email to admin@afri.ie.

Consent

By using our site, you consent to our privacy policy (this policy and the details contained within).

Privacy Policy Changes

If we decide to change our privacy policy, we will post those changes on this page, and/or update the Privacy Policy modification date below.

General

This legal notice and all issues regarding this website are governed exclusively by Irish law and are subject to the exclusive jurisdiction of the Irish courts. If you have any questions about our privacy policy please contact Afri by post or by email (see contact details on page 1 of this policy).

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Date: 18th September 2018